

A

achieving her dream

MEET KERI HANSON, INGLIS HOUSE RESIDENT CHAIR OF THE 2010 INGLIS ANNUAL CAMPAIGN. A BUCKS COUNTY, PA, NATIVE, BORN WITH SPINA BIFIDA, KERI CAME TO INGLIS HOUSE IN MID-2008.

Prior to that, she lived with her family, graduating from Council Rock High School in 2001.

When Keri developed health problems four years ago, she spent time in some geriatric nursing homes to recover. "I had a lot of time to think. People couldn't have been more supportive, but their interests and needs were very different from mine. For a long time, my goal had been to live in my own apartment; in these nursing homes, I came to realize how important that goal was to me," says Keri.

Keri came to Inglis House to be part of the Community Re-Entry Program, a service that prepares Inglis residents to live in the community, either independently or with family members. To fulfill her dream of having her own apartment, she wanted to learn the skills for successful independent living. Participating in the Community Re-Entry Program is helping her handle shopping and meal planning, managing her personal finances, using adaptive devices and feeling comfortable directing her own attendant care person.



INGLIS HOUSE RESIDENT KERI HANSONlooks forward to gaining more independence.



chairman's message

During these uncertain economic times, I am grateful that Inglis donors continue to believe in the importance of our work and

support it through their contributions.

Inglis has been changing the lives of people with physical disabilities for more than 130 years. Much has changed over those many years. Our residents and consumers are living longer lives due to dramatic improvements in health care. They are living more active lives thanks to enhanced physical, occupational and recreational therapies. They are living fuller lives due to breakthrough technologies that improve mobility and create new opportunities for independence. They are leading richer lives through education, job opportunities and social engagement. Thanks to generations of committed donors like you and our dedicated staff, Inglis has been at the forefront of innovations that enable people with disabilities to achieve their goals and live life to the fullest.

Unfortunately, the needs of people living with disabilities continue to grow as do the costs of meeting them, especially in these challenging financial times. Yet we are confident that with your invaluable support we will continue to build bright futures for people with physical disabilities while ensuring the sustainability of our mission for generations to come.

This issue of *Image* honors you. You support Inglis in many ways – time, money, advocacy and service, to name a few. Our residents and consumers deeply appreciate every form of assistance you provide. As you read this report, you'll see that we have asked a few of your fellow donors to share their stories – for behind EVERY donation, there is a story of caring, compassion and love. We hope you will enjoy each of these stories. And we hope you will share your story and your generosity with us in the months and years to come.

Thank you for your support.

Sonkey Wilkams

Sankey V. Williams, MD Chairman, Inglis Foundation

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Keri is already exploring the community outside Inglis House. She is active in a young adult group at a nearby church, helping put together potluck dinners and working on community service projects.

"With the help of Inglis, I have the chance to achieve my ultimate goal: a place of my own. Inglis is truly special to me and I want others to know about it, too. That's why I joined this year's Annual Campaign — to help ensure that residents can continue to take advantage of the unique programs Inglis offers."

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The contributions of generous donors listed throughout were received between July 1, 2008, and June 30, 2009. We have carefully reviewed the names. However, if your name has been misspelled or omitted, please call Kate Farrell, Director of Development, at (215) 581-0702 or send an email to kate.farrell@inglis.org.





A BIRDS-EYE VIEW (inset) of members of the Scattered Seeds Garden Club, Paoli, PA, as they spent a day beautifying the grounds around Inglis House. The colorful results, several months later.

SODEXO'S DIETARY EMPLOYEES prepare nearly 1,200 meals a day for Inglis residents, consumers and staff



serving inglis in many ways

FOR MORE THAN 25 YEARS, INGLIS FOUNDATION HAS PARTNERED WITH SODEXO TO PROVIDE THE BEST EXPERIENCE POSSIBLE FOR RESIDENTS AND CONSUMERS.

Sodexo manages the dietary department for Inglis House, which serves more than 300 residents, the employee cafeteria and Inglis' housekeeping and laundry services.

But Sodexo's involvement with Inglis doesn't stop at providing high-quality meals and housekeeping services. Sodexo is also a valuable community partner with Inglis. The company shows its strong corporate citizenship again and again by donating to the Foundation's fundraising events and educational initiatives, too.

"I'm proud that Sodexo can partner with Inglis and support the Foundation's work," says Bedanga Dhungana, district manager of Sodexo. "I feel good when I walk into Inglis – it's a special place. The way the staff cares for residents is truly remarkable. They really get to know and genuinely care for every person there."

Support from Sodexo comes in the form of financial contributions and food donations. Sodexo has been a consistent partner in

the annual Golf Outing, for instance, as well as staff events like in-service training and education fairs.

"Our support of Inglis reflects our CARES behaviors," Dhungana says. "It's a motto that we work by. CARES stands for compassion, accountability, respect. enthusiasm and service. We try to make our work reflect these principles every day."

The CARES behaviors are at the heart of everything that Sodexo's employees do. according to Dhungana. "We train the staff to be the best they can be and provide the highest quality care for residents at Inglis. That's what's most important to us."

Dhungana is thankful that Sodexo has been able to serve the Foundation for so many years. "Sodexo has had a great long-term relationship with Inglis," he says. "And we look forward to continuing that partnership in the future."

selected financial highlights | fiscal years ended june 30, 2009 & 2008

INGLIS FOUNDATION AND CONTROLLED ENTITIES

Charity Care Provided to the Community Inglis House – Medicaid Services Inglis Foundation – Care Management Services	Fiscal 2008 \$507,649 547,139	Fiscal 2009 \$1,074,547 403,255
Total Charity Care Provided to Community	\$1,054,788	\$1,477,802
Resident and Client Statistics		
Resident Days – Inglis House Housing Units – Inglis Housing Corporation Jobs Provided – Inglis Community	108,164 160	108,014 160
Employment Services	13	37
Drink-Aide [®] Units Sold Care Management – Clients Served	1,811 198	1,653 288
Volunteer Service Hours Provided	20,860	18,970
Operating Revenue Resident Service Revenue	Fiscal 2008 \$44,394,419	Fiscal 2009 \$43,621,591
Pennsylvania Nursing Home Assessment	3,738,032	3,360,226
Other Operating Revenue	1,569,465	1,945,070
	49,701,916	48,926,887
Investment and Other Revenue Investment Income – Net of Expenses	15,847,762	1,518,342
Gifts and Bequests	619,674	1,746,154
Donations Released From Restrictions	135,214	360,921
Total Revenue	66,304,566	52,552,304
Expenses and Losses Programs and Services	28,566,803	29,484,827
Administration and Support	11,366,446	10,912,930
Maintenance of Facilities	5,746,784	6,094,249
Pennsylvania Nursing Home Assessment	2,593,320	2,465,487
Depreciation	3,221,752	3,378,461
Interest	1,123,360	1,107,149
Loss on Discontinued Operations	1,310,539	301,932
Total Expenses and Losses	53,929,004	53,745,035
Revenue and Support in Excess of Expenses and Losses	\$12,375,562	\$(1,192,731)



making a difference at inglis

WHEN ANN SCHELLENGER REFLECTS ON PREVIOUS YEARS, SHE SMILES AND RECALLS HER APPOINTMENT BOOK FILLED



WITH COMMITTEE MEETING DATES INVOLVING THE INGLIS BOARD.

"It was a labor of love." Schellenger says. "I was proud to help Inglis House expand its services and make a difference in others' lives."

She was a board member for more than 25 years, and served as chairwoman of the board from 1990 to 1996. In 2000. Schellenger was recognized for her years of service and named trustee of the year by the Pennsylvania Association of Non-Profit Homes for the Aging.

Schellenger's loyalty to Inglis House is fondly noted by all who have known her through the years. Personal visits with residents and recognition of staff through personal notes brightened days. Her hands-on contributions, such as serving food at resident parties and selling raffle tickets at Inglis House events, touched lives in a personal way. Schellenger's devotion, encouragement and leadership helped make Inglis House the high-quality and innovative organization it is today.

Although she is now retired from the Inglis board, Schellenger remains committed, offering financial support and attending events.

Thank you, Ann, for many wonderful years of making a difference for Inglis House and its residents. Your unwavering dedication and personal service mean so much to us.

inglis leadership - current year

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Innovation & Information

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Chervl Whitfield Vice President, Human Resources

INGLIS HOUSE IS A VERY SPECIAL PLACE. THE YOUNG PEOPLE WHO LIVE HERE ARE TREATED WITH REAL CARE AND DIGNITY."

- Michael Stapler





a father remembers his "Mighty Special" son

DURING THE MORE THAN 25 YEARS HIS SON ARTHUR LIVED WITH MULTIPLE SCLEROSIS, MICHAEL STAPLER SAW THE DETERMINATION THAT FUELED HIS LIFE.

Diagnosed at 21, while he was still in college, Arthur lived independently with help from family, friends and caregivers in Philadelphia until his condition worsened. After moving to Inglis House in 2003, he continued to pursue his dreams, including experiencing two exhilarating tandem sky-dives.

Michael Stapler is also determined. Since his son passed away in 2005, Mike has worked to improve the quality of life for residents at Inglis House, especially those living with multiple sclerosis.

Last year, Mike, his wife, Deborah, and friends funded the purchase of 11 wall-mounted flat-screen TVs for residents' rooms. "Art's TV was always on – he even had his computer hooked up to it so he could work from bed. Walking around Inglis House, I noticed how TV provides companionship, entertainment and contact with the outside world for so many residents. I also noticed how many TVs were older and took up a lot of space in residents' rooms. That's what inspired me to start this fund," says Mike. His goal is to update TVs in all resident rooms

throughout Inglis House. He encourages others to contribute to this cause. For more information, contact the Inglis Development Office at (215) 581-0702.

Mike has also been involved with the MS Society, primarily in Delaware, where donations to the Arthur J. Stapler Memorial Foundation provide financial support for the college education of students whose families have been affected by MS. The Arthur Stapler Memorial Adventure Fund also gives small grants so that people with MS can enhance their quality of life with recreational activities, visits to friends and other pastimes.

Mike shares a quote from Arthur about his outlook on life with MS:

"Look, I think of MS as two letters – Mighty Special. There is someone beyond the wheelchair ... I can offer many things. I can listen, I can give, I gotta lot of love inside me. MS is only 2 letters. There are 24 other letters left. And I'm busy using those, too."

eyes, ears and heart for inglis

"NEVER LOSE COMPASSION - REMEMBER IT COULD BE YOU IN THAT HOSPITAL BED OR WHEEL CHAIR."

When you're behind the reception desk, you see and hear it all. Geneva Haley takes her role as the "eyes and ears" of Inglis seriously. She started as a part-time receptionist, working the weekend 3 to 11 p.m. shift, in 1989. Today, Geneva works full time to help Inglis House run just a bit more smoothly.

"My greatest joy is helping people – I want to give of myself and my time," says Haley. I know all the staff and residents. I call them by name. I take the time to listen to people." She smiles, "I get my exercise walking around the building on my breaks and at lunch time. That's how I hear about people's needs!"

Haley regularly visits Inglis House residents when they are hospitalized, taking time to sit with them after bringing them snacks, personal items and books. She also holds a weekly Bible study group for residents on Tuesday evenings and helps at the monthly resident prayer breakfast.

Besides her regular job at Inglis, Haley has volunteered several nights a week for the past eight years at St. Christopher's Hospital for Children in Philadelphia. She helps collect toys for the children going through chemotherapy who are living full time at the hospital.

"I've been richly blessed with good health and strength, and I have a need to help others - that's why I give to Inglis." She adds, "I plan to give more next year. I encourage other staff members to give to "I'VE BEEN RICHLY BLESSED WITH GOOD HEALTH AND STRENGTH, AND I HAVE A NEED TO HELP OTHERS - THAT'S WHY I GIVE TO INGLIS." SHE ADDS. "I PLAN TO GIVE MORE EACH YEAR. I ENCOURAGE OTHER STAFF MEMBERS TO GIVE TO INGLIS HOUSE, I WANT TO GIVE BACK TO THE PLACE THAT HAS BEEN A FAMILY TO ME."

- Geneva Haley



GENEVA HALEY (right) with Inglis House resident Iris Alleyne.

Inglis House. I want to give back to the place that has been a family to me for so many years."

volunteer puts many talents to good use

GOOD THINGS HAVE A WAY OF MULTIPLYING AT INGLIS – THANKS TO VOLUNTEERS LIKE RICHARD AUERBACH.

Although the Philadelphian considers himself just one of many who contribute their time and talents, Inglis recognized him as their 2009 Volunteer of the Year.

"I'm just one volunteer," Richard says.
"The most important things are what we can accomplish by working together."

CARL FRANK MEMORIAL LIBRARY

Richard has contributed to several major projects since he began volunteering in 2007. For example, when the estate of Carl Frank – a former Inglis apartment tenant – donated more than 1,500 books, CDs and DVDs, Richard became intrigued with creating a database to automate the library and training residents to run the library themselves. The day the library began lending materials (Jan. 16, 2008) was a joyous one for Richard.

"The best part is that one of the residents — who has a computer programming background — is creating the final version of the database," says Richard. "This fulfills Inglis' mission of providing career training for people with disabilities. Ultimately, we will have a new database that allows everyone to use the new library and the resident has a résumé builder."

NEW PROJECTS

Although his work with the library is nearly finished, Richard's work at Inglis is far from complete. "I was able to use my undergraduate degree in information systems for the library and now again for

a database of community services – such as medical care.



VOLUNTEER RICHARD AUERBACH is a positive face at Inglis.

restaurants and social service agencies – for people with disabilities."

Inglis tapped Richard's master's degree in counseling and psychology with an appointment to its Consumer Advisory Committee – which recommends ways to reduce barriers to independent living for people with disabilities. His psychology background is also being put to use in the Foundation's care management department where he recently began helping.

OPPORTUNITIES FOR ALL

Like many volunteers, a personal connection motivated Rich's desire to contribute. He and his brother had their first introduction into the world of Inglis many years ago, when they both visited a friend with MS who was a resident.

"No matter what your background is, there is an opportunity to use your talent and experience at Inglis," Richard says. "So many volunteers have contributed to making Inglis the positive force for people with disabilities that it is today. With each new volunteer, the force gets stronger and stronger."

2008-2009 annual campaign

The 2008-2009 Annual Campaign ended strongly with a total of \$443,621 contributed. This goal could not have been achieved without the generosity of many friends of Inglis and the efforts of volunteer fundraising groups such as the A-May-Zing Committee, The Inglis Five Task Force and the Golf Outing Committee. Together, they helped us meet many of the needs of Inglis House and Inglis Foundation programs and services. Total philanthropic support for FY 2008-2009 (including the Annual Campaign), came to \$2.8 million. Our thanks to our volunteer fundraisers and to all who contributed to improving the quality of life for residents and consumers through their support!

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Mr. and Mrs. Allen M. Stone

In memory of Mrs. Doris Nolan Reilly

Ms. Margaret A. Flagler Mrs. Marilyn Harrington

In memory of Mr. William (Billy) Reisser

Mr. Byron Kline and Ms.
Anne G. Klaus honoring Bill's
love of the Phillies
Mr. and Mrs. Raymond F.

In honor of Mr. William Robertson

Rodgers

Michael F. Saulino, MD. PhD

In memory of Ms. Janice M. Robinson

Mr. and Mrs. David G. LaBarge

In memory of Mr. Amos Rogers

Ms. Dana Hirsch

In memory of Ms. Linda Rojahn

Mr. Christopher Rojahn and Ms. Stephanie A. King

In memory of

Mr. Domineck Rowe

Dr. Jacquelyn M. Zavodnick and Mr. Jason W. Homer

In memory of Mrs. Margaret E. Russell

Mr. and Mrs. Clement C. O'Rourke, Jr.

In honor of Mr. John Ryan, Jr.

Ms. Eileen R. Farrell

In memory of Mr. Harvey T. Sayen

Mr. and Mrs. Thomas Sayen

In memory of

Schaaf

Ms. Eleanor M. Schaaf

Ms. April D. Kemmerling Ms. Patricia Kenick Mr. and Mrs. Daniel P. Melia Mr. and Mrs. David J. Schaaf Mr. and Mrs. Stephen R.

In memory of Mrs. Sylvia Schecter

Mrs. Ethel Zavodnick

In honor of Mr. James Schiavo

Mr. Lido Togneri

In memory of Ms. Diana J. Serviss

Mr. Edward H. Handy, Jr. Mr. James V. Ryan

In memory of Mr. John J. Shawaryn, Jr.

Mr. James Bonner Ms. Eleanor R. Coen Ms. Susan Copple Ms. Dolores A. Kensler Mrs. Barbara Kukulka Ms. Monica McGinley

Mr. and Mrs. John A. Newell Mr. and Mrs. Nerio J.

Prosperi

Ms. Joan Raudenbush Mr. and Mrs. Robert G. Ritter

TransUnion Security

In memory of Mr. Raymond Sheller

Mr. and Mrs. Joseph B. Myers

Ms. Susan D. Myers Ms. Judith Pool

In memory of Ms. Rita Shifman

Mr. Richard Shore and Ms.
Erica Bartlett
Dr. and Mrs. Joseph F. Shore

In honor of Dr. and Mrs. Joseph F. Shore and their

Mrs. Marcia Altman

birthdays

In honor of Ms. Diane Shour

Mr. and Mrs. Stefan R. Kulon

In honor of Mr. Sloan Silvers

Mrs. Betty Asher

In memory of Mrs. Blanche Silverstein

Mrs. Betty Asher

In honor of Ms. Melissa Slater

Mr. and Mrs. Harry Moltman

In memory of Mr. Kirk H. Smith

Mr. and Mrs. Randy A. Smith

In memory of Mr. David Snyder

Mrs. Betty Asher

In memory of Ms. Ann Sopp

Mr. and Mrs. Robert W.
Hartley
Ms. Ruth C. Lawrence
Mr. and Mrs. David J.
Marchesini

Mr. Stephen Sopp

In memory of Mrs. Ida G. Spera

Mr. and Mrs. Les Waas

In memory of Mr. John B. Spriggle

Burgee-Henss-Seitz Funeral Home, Inc.

Mr. and Mrs. Joseph Levin

In memory of Mr. Arthur Stapler

Mr. and Mrs. Michael J. Stapler

Mr. and Mrs. Aram K. Jerrehian, Jr.

Michael F. Saulino, MD, PhD

In memory of Mr. Rubin R. Stein

Dr. and Mrs. Joseph F. Shore

In honor of Ms. Juleann Stofey

Michael F. Saulino, MD, PhD

In memory of Mr. Stanley L. Straughter, Jr.

Mr. Richard P. Eden and Ms. Stacey M. Merkin

In memory of Mr. Donald Sugarman

Mr. and Mrs. Joel L. Fleisher

In honor of Mr. Herb Toplin

Mrs. Betty Asher

In honor of Ms. Eleanor Toub

Mrs. Betty Asher

In honor of

Ms. Mary Ellen Travers

Mr. and Mrs. Michael E. Rookstool

In honor of Ms. Evelyn Treude

Mr. Dennis D. Treude, Sr.

In memory of Ms. Joan Tullio

Ms. Joie Tullio

Ms. Josephine Tullio

In memory of Ms. Marie Turnbull

Mr. and Mrs. Matthew T. Brophy Mrs. Linda M. Moore Mr. and Mrs. W. Russell Moore

In honor of Ms. Alissa Goodkin's marriage to Mr. Alex Waegel

Mr. and Mrs. Allen M. Stone

In honor of Mr. Kenneth Wainwright

Mr. and Mrs. Philip L. Borthwick

In memory of Mr. Robert A. Waldner

Ms. Elsie P. Simpson Mr. and Mrs. Todd R. Sutcliffe

In honor of Mr. David A. Walker

Mr. and Mrs. Frederick E. Stewart

Mr. Carl Walker

In memory of Mr. Jim Walton

Mrs. Betty Asher

In honor of Mrs. Ann Ware

Mrs. Betty Asher

In honor of Ms. Renata Ware

Mrs. Betty Asher

In memory of Mr. Ben Weidman

Mr. and Mrs. Alphonso Meo, Jr. Mr. Robert L. Mills

In honor of Ms. Anne Wennogle

Dr. and Mrs. Charles F. Wennogle

In memory of Ms. Beatrice (Pessie) Wexler

Mr. and Mrs. Lawrence S. Schwartz

Dr. and Mrs. Charles A. Scott Mr. and Mrs. Arthur Simons Mr. and Mrs. Benjamin Wexler

In memory of Mr. Bernard Woldar

Dr. and Mrs. Joseph Loscalzo

In memory of Connie Wolf

Mr. and Mrs. Allen M. Stone

In honor of Mr. Ian C. Zavodnick

Dr. Katherine J. Miller and Dr. Max Molinaro

Mr. and Mrs. Ralph H. Rosenberg

Mr. and Mrs. Kurt P. Vega Mrs. Ethel Zavodnick

In honor of Jacquelyn Miller Zavodnick, MD

Ms. Pauline B. Snyder

In memory of Mr. Richard M. Zommick

Mr. Richard M. Zommick Mr. and Mrs. Richard H.

Mr. and Mrs. Joseph Zommick

Shulman



UPCOMING EVENTS

FEB. 19, 2010

Annual A-May-Zing Party for Inglis House Residents Founders' Hall

JUNE 7, 2010

9th Annual Inglis Golf Outing

Chester Valley Golf Club, Malvern, PA

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